





#### **About Ami**

- Founder & CEO of MultiFunding LLC
- Proud EO Member: Philly Learning Chair
- Inc. Columnist
- Featured in WSJ, New York Times, & Fox
- Advised the White House, Federal Reserve and Treasury on business credit matters
- Author of <u>The Growth Dilemma</u> and Amisights





Don't Make
Those
Decisions
Without A Plan



### And A Goal





What Investments Are Required To Make Your Goal?

# Food For Thought



Are You Making Them Fast Enough?



Do You Have The Right Capital Structure To Support Your Plans?







#### New...

- A. People
- B. Marketing
- C. Equipment
- D. Products
- E. Real Estate
- F. Other

### Investment Categories

#### Measurable:

- Direct Mail Campaign
- New Sales People
- New Equipment
- New Location

#### More Intangible

- Branding
- Employee Training
- New CRM Sysyem



#### We Spend Money On 3 Things

#### **Variable Expenses**

Necessary but not Consistent

- Expenses tied to products or services sold (COGS)
- Commissions

#### **Operating Expenses**

Necessary to Keep the Business Running

- Rent/Utilities
- Payroll
- Insurance
- Supplies & Materials

#### **Investment Expenses**

Gambles you take to Try and Grow your Business

- Tried out a new PR Firm
- Rolled out a new Education Platform
- Ramped up online Marketing presence
- Depends on Industry

#### **Step One**

TAG All Non-Essential
Expenses As INVESTMENT
Expenses

(Precision Not Critical)



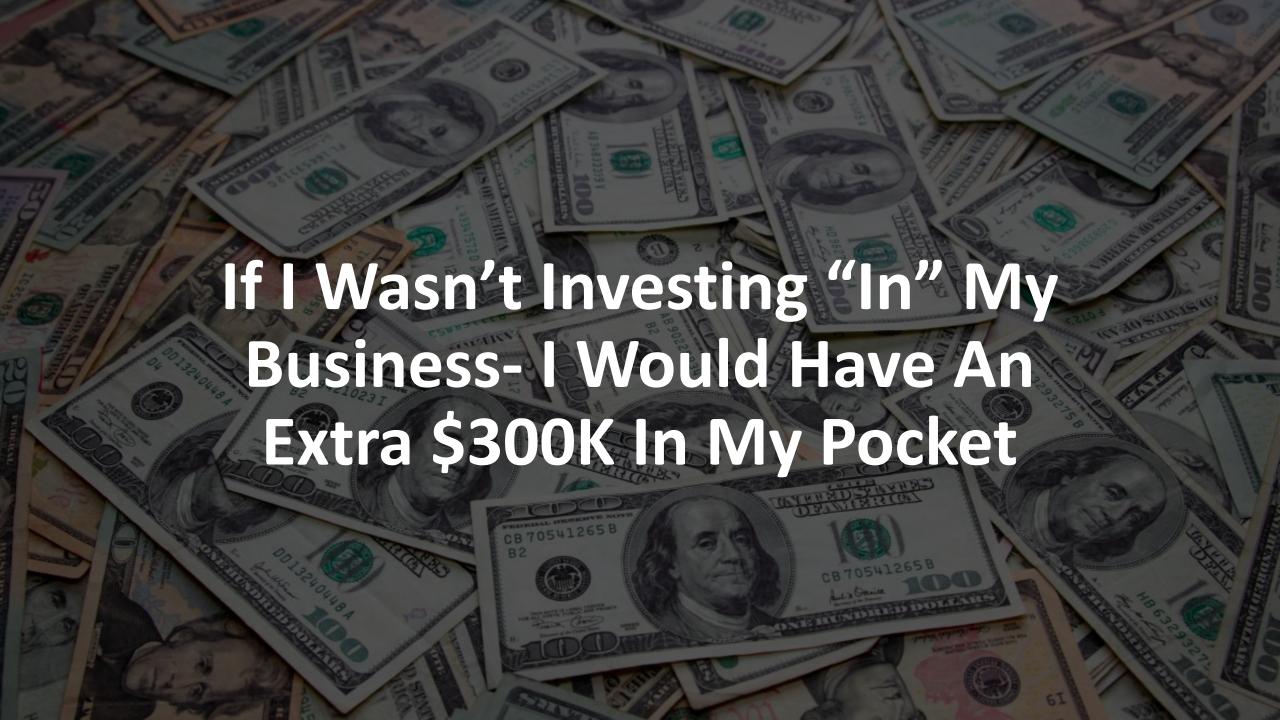
### Looking In The Rear-View Mirror

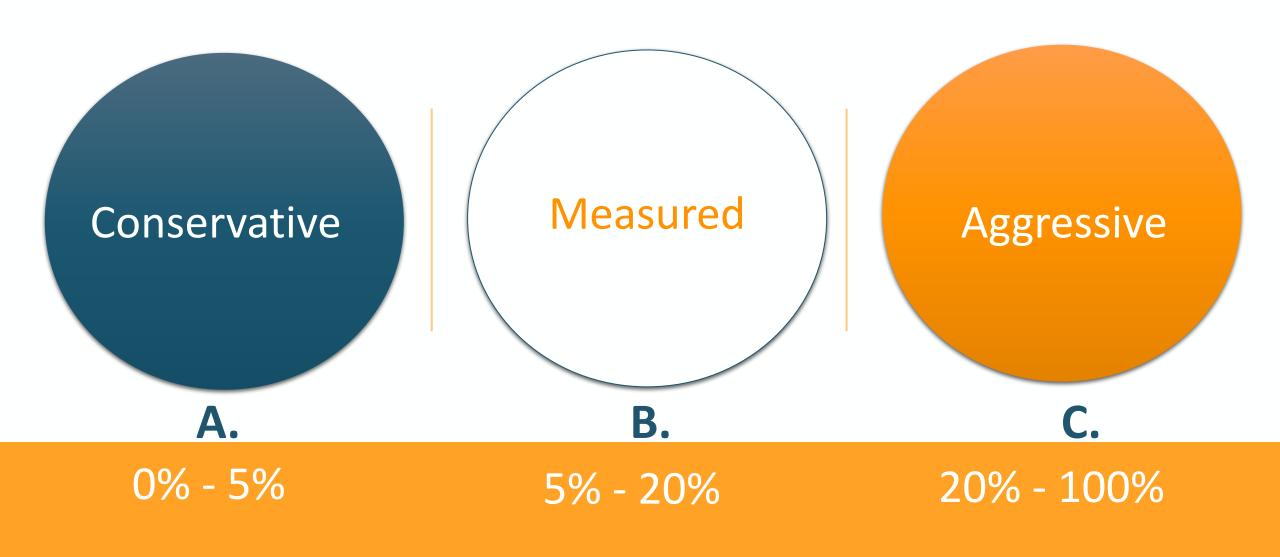






VARIABLE EXPENSES \$436,000 OPERATING EXPENSES \$806,000 INVESTMENT EXPENSES \$300,000





3 Personas Based On What Percentage You Spend On Investments

# Step 3: Tracking



# Can You Tell Me How You Are Tracking The 3 Biggest Investments You Made Last Year?

## Can You Do A Similar Analysis Of Your Business Investments?

Investment	Cost	Measurable	Am I happy I did it?
Online Training Platform	\$9,000	Yes	Yes
Website	\$19,000	No	Yes
Tableau	\$20,000	No	Yes
New Processors	\$22,000	Yes	Yes
Online Marketing	\$25,000	Yes	No
P.R.	\$38,000	No	No
Sponsorships	\$58,000	Yes	Yes
New Lender Relationship	\$109,000	Yes	Too Early to Tell

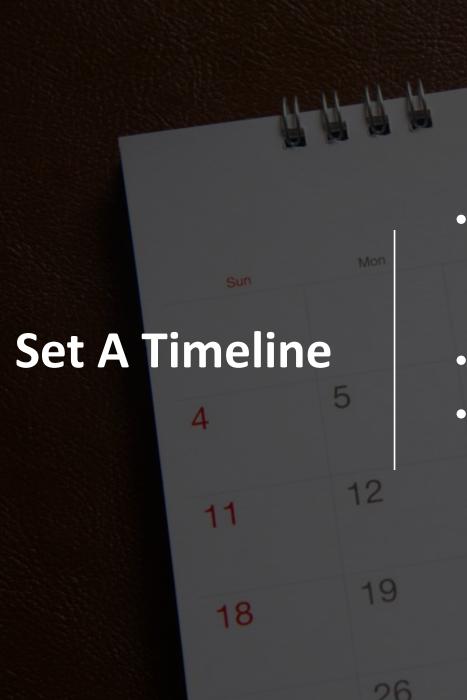
You Hired A New Marketing **Lead This Year** To Gain **Exposure And Bring In New** Leads

Cost \$60K

**Tracking** 

Step 1: # of new clients that can be directly correlated to their efforts

Step 3: ROI (How much each new client brought)



- How long do you think it will take to see a return on investment?
  - 1 year

20

- Have monthly or quarterly check-ins
- After that time, evaluate if you should continue with this investment, or learn from it and move on (Kill or Double Down)





Judge The Risk Of Not Making That Investment

If I don't update my website, then...



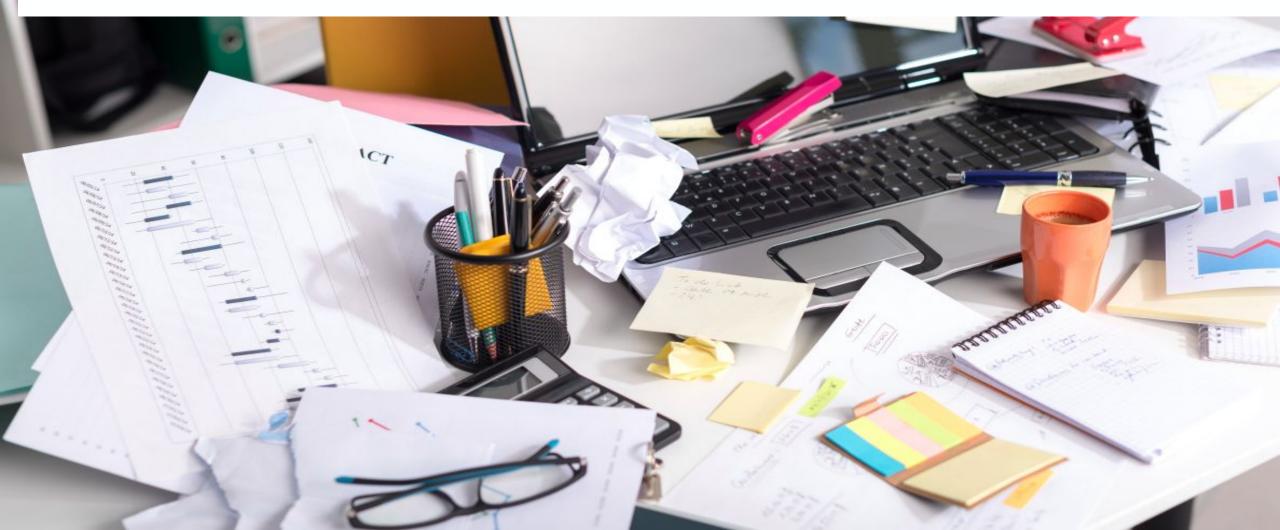
**Step 4: Reflection** 



Thinking about the biggest investment you made this past year, would you do it again?

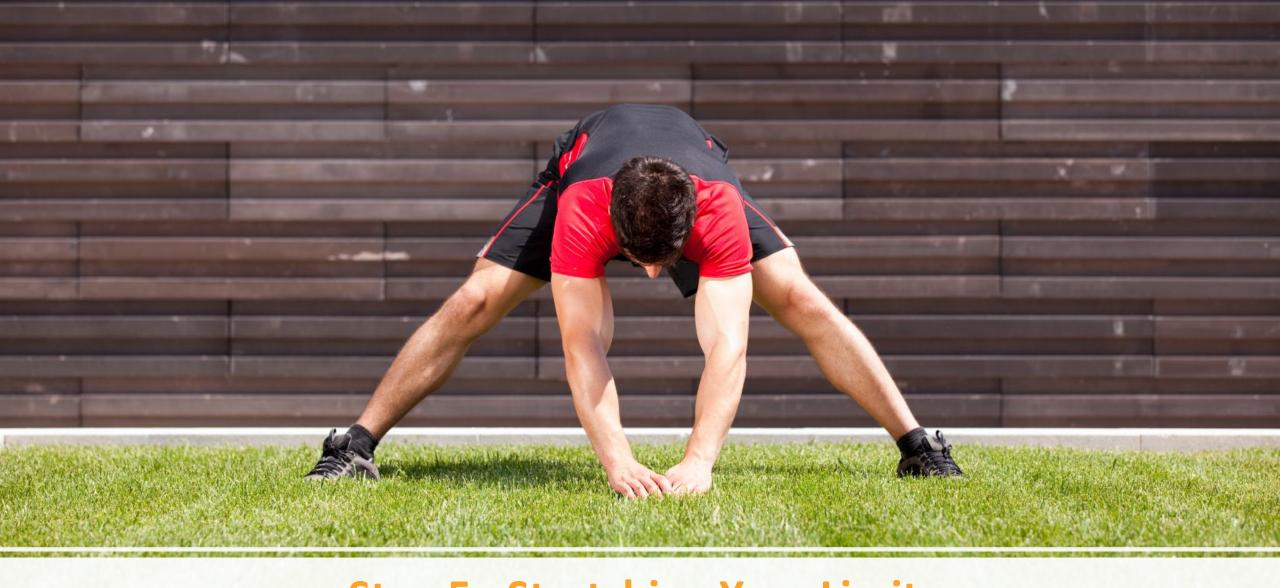
If not, what have you learned?

# Can you think of an investment that was a disaster?



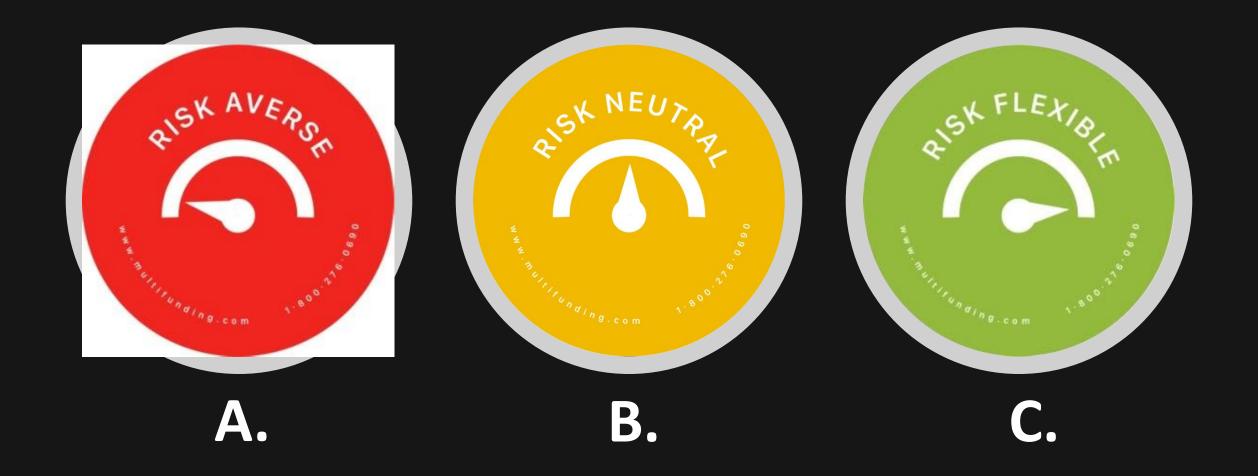


Do You Think You Will Meet Your 3-Year Goal If You Continue Investing The Same Way As You Did Last Year? A. Yes B. No



**Step 5: Stretching Your Limits** 





What is your Risk Tolerance?



Throw Fuel On Your Fire



What Investments Are Required For You To Push Past Those Restraints And Meet Your Goal?

To get more sales I need to:

1.

2.

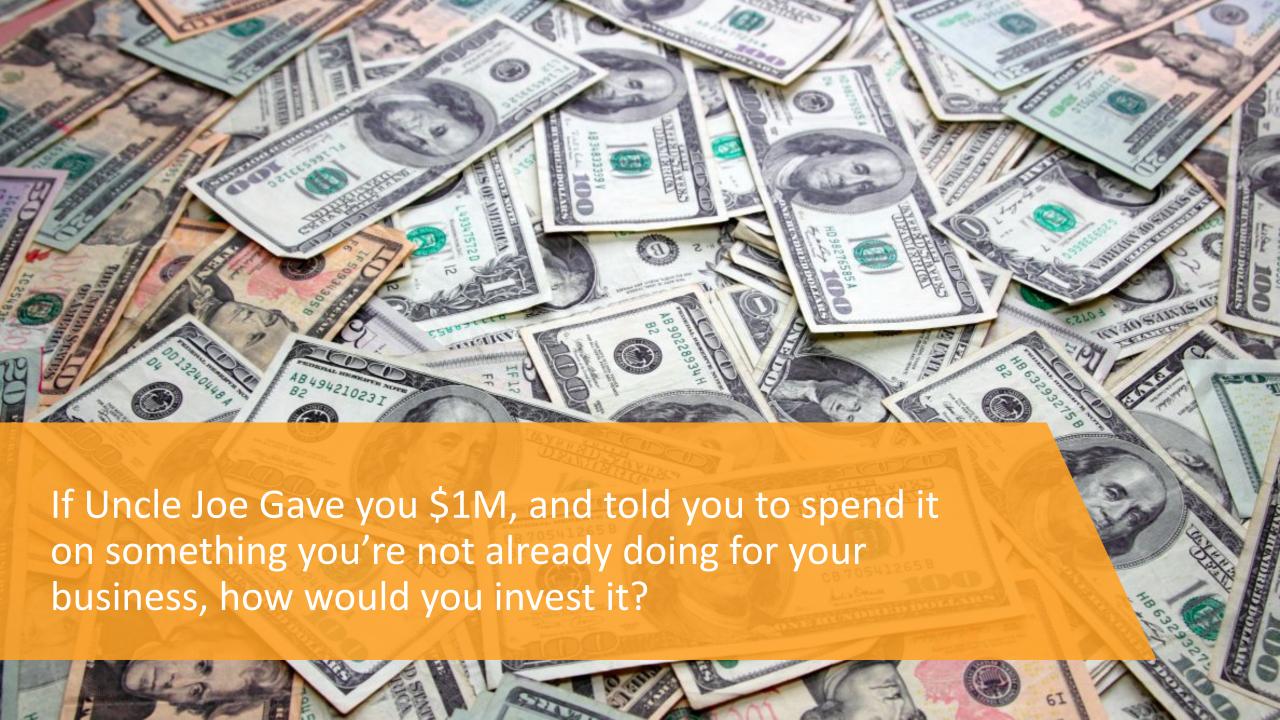
3.

To add more capacity I need to:

1.

2.

3.





### **Velocity Matrix**

	1 X Plan	3 X Plan	2 X Plan
Three Year Goal: Top Line			
Three Year Goal: Bottom Line			
Business Value			
Investment Spend	Same As Last Year	3 x Last Year	2 X Last Year
Financing			
Cost			

## Case 1: DIY **KickStart** Marketing

A marketing company had \$4M in sales the last 12 months

The owner's profit was \$400K

Over the last 12 months, \$300K was invested back into the business using cash flow

Their current goal is to be a \$6M business in 3 years with \$600K of profit

(Which would make their business worth \$2.4M at a 4X multiple)



## Investments with \$300K

- Hire a New Senior Vice President of Account Management - \$175K
- Invest in one new Sales-Person \$75K
- Move into a new office \$50K

## Plan 1X: Same Investment Spend As Last Year

1 X Plan

3 X Plan

2 X Plan

Three Year Goal: Top

Line

\$6M

**Three Year Goal:** 

**Bottom Line** 

\$600K

**Business Value** 

\$2.4M

**Investment Spend** 

\$300K

**Financing** 

Cost

## Let's Push your Boundaries







## Investments With \$900K

#### Beef up the shopping list

- •New Senior Vice President \$300K
- •Two new sales representatives \$150K
- •New Chief Operations Officer \$250K
- •Two more junior account managers \$200K

## Plan 3X: Triple Investment Spend Of Last Year

1 X Plan 3 X Plan 2 X Plan **Three Year Goal: Top** \$6M \$10M Line **Three Year Goal:** \$600K \$1M **Bottom Line** \$4M **Business Value** \$2.4M **Investment Spend** \$300K \$900K **Financing** Cost





## Plan 2X: Double Investment Spend Of Last Year

	1 X Plan	3 X Plan	2 X Plan
Three Year Goal: Top Line	\$6M	\$10M	\$8M
Three Year Goal: Bottom Line	\$600K	\$1M	\$800K
<b>Business Value</b>	\$2.4M	\$4M	\$3.2M
<b>Investment Spend</b>	\$300K	\$900K	\$600K
Financing			
Cost			





How have you paid for most of your investments in the past?



A. CASH FLOW

B. LOAN

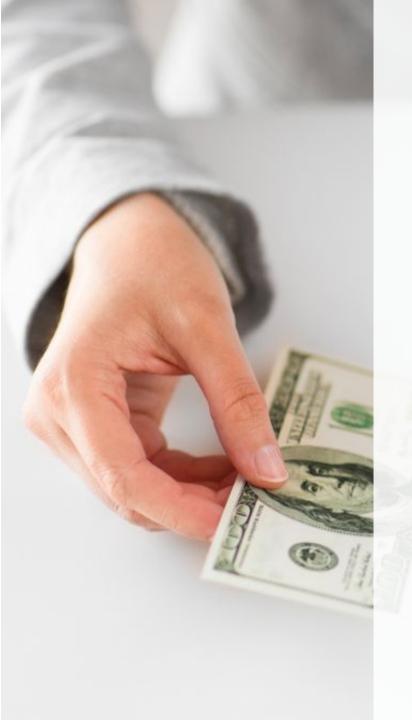
C. EQUITY INJECTION

D. OTHER



Can cash flow alone provide the capital needed to make these investments and grow your business?





### Know All Your Options

#### Debt

- SBA Loan
- Bank Loan
- Mezzanine Debt

#### Equity

- Partner
- Investor

#### Cash Flow

Line of Credit

### **KickStart Marketing**

- \$300K investment could be sustained through cash flow
- \$600K investment level can be funded with cash flow and a \$300K
   10 year SBA loan at 6% interest with a monthly payment of \$3,109
   and no lien on house
- \$900K investment level could be funded with cash flow a \$600K
   10-year SBA loan at 6% interest with a monthly payment of \$6,218,
   a lien or house or
  - Equity investor willing to put in \$600K for 20%

## Plan 2X: Double Investment Spend Of Last Year

	1 X Plan	3 X Plan	2 X Plan
Three Year Goal: Top Line	\$6M	\$10M	\$8M
Three Year Goal: Bottom Line	\$600K	\$1M	\$800K
<b>Business Value</b>	\$2.4M	\$4M	\$3.2M
<b>Investment Spend</b>	\$300K	\$900K	\$600K
Financing	Cash Flow	SBA or Equity	SBA
<b>Monthly Cost</b>		\$6,218 or 20%	\$3,109

## Don't make a Decision without Knowing the Numbers

THE STATE OF THE S	Financing Options	Cash Flow	Equity Partner	Line of Credit	SBA Loan	Bank Loan	Mezzanine Debt	100 mgr 100
B	Max Amount you can Secure							0
Tanada .	Terms							
	Cons							TO TO THE TOTAL OF
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# Three Common SBA Myths

#### 1. The SBA lends money.

NO: The SBA is a government guarantee program

The guarantees the SBA makes incentivize banks to make riskier loans they otherwise would not make.

Example: For a loan with an SBA guarantee of 75%, the bank would be able to collect 75% of the loan from the SBA, if the borrower were to default.

# Three Common SBA Myths



- The SBA is only for mom and pop shops
  - \$5M for partner buyouts, working capital, & acquisitions
  - \$12.8M for real estate/equipment (504's)
- 3. I'm not qualified for an SBA loan according to my bank
  - Over 2,200 banks and non-bank lenders work with the SBA

## Common Uses of an SBA Loan

- Buy out a Partner or Acquire a Business
- Expansion / Growth Capital
- Refinance Debt
- Start a Business / Buy a Franchise
- Finance Equipment Purchases
- Buy, Refinance or Construct an Owner-Occupied Building



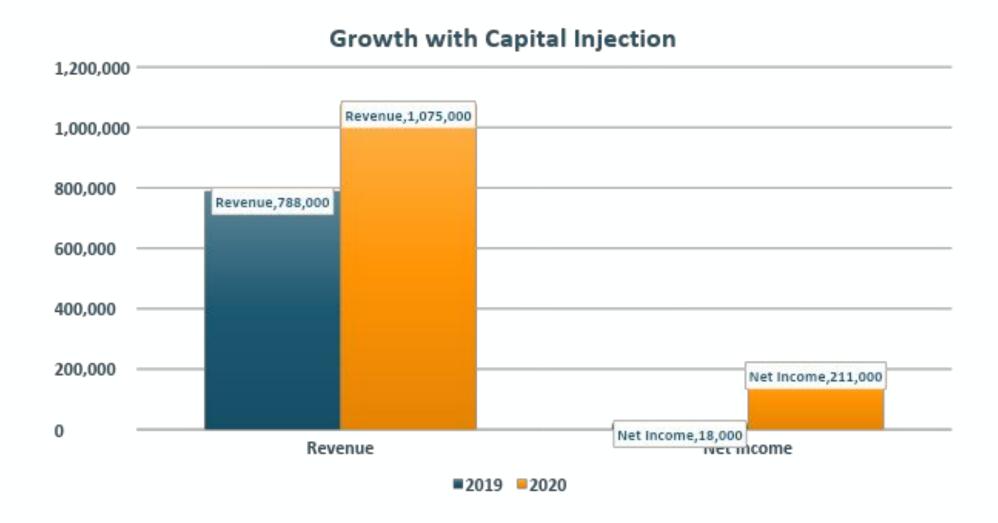


### Strategic Messaging Firm



- Consulting/Training for growing businesses
- In 2020, business model shifted due to COVID
- Leveraged a\$350K loan we helped them get to hire more people for their consulting business
- Hired
  - <u>Design Lead</u> for new client offering
  - <u>Director of Business Operations</u> to strengthen business strategy
  - <u>Director of Strategic Communications</u> to strengthen consulting service

- Grew average deal size by 2.5x
- Grew revenue by 36% and increased net margins from 2% to 20%



### Second \$350K Loan

- Expand marketing efforts
  - Website, Hiring, Lead Generation, & Content
- Hiring
  - <u>Marketing Lead</u> Build new website, sales & marketing funnel
  - <u>Head of Client Operations</u> Boost sales, integrated client solutions
  - Engagement Lead- expand capacity to manage more engagements simultaneously
- New website and lead generation program to raise sales pipeline value from \$3M to \$6M, and increase sales calls from 3x/week to 6x/week



REWARD

# Trade Off Between Option One And Three

Is it worth the risk of a monthly payment of \$3,109 a month for 10 years – to potentially increase the value of your business by \$800K?

# Trade Off Between Option One And Two

Is it worth the risk of a monthly payment of \$6,208 a month for 10 years and a lien on your house to potentially increase the value of your business by \$1.6M?

OR

Is it worth to sell 20% of your company to potentially increase the value by \$1.6M?

# Beware The Shark Tank Myth



## Which Plan Would You Choose? A. B. C. D.

1X Cash Flow Plan - \$300 Investment

Comfortable
because no debt or
equity, but you're
restricting cash flow
(Cash is King) and
possibly holding
your growth back.

3X SBA Plan - \$900K Investment

Cash flow & a \$600K 10 yr SBA loan at 6%.

Monthly payment of \$6,218, have to be able to stomach.

Lien on your house, too risky for some.

2X SBA Plan - \$600K Investment

Cash flow & a \$300K 10 yr SBA loan at 6%.

Monthly payment of \$3,109, have to be able to stomach.

No lien on house.

3X Equity Plan - \$900K Investment

\$600K for 20%, no debt or liens but sacrificing control and future profits.



### Let's Review



What Is Your Goal Three Years From Now?



What Investments
Did You Make In
The Last 12
Months?

Are You
Conservative,
Measured Or
Aggressive?





#### **How Are You Tracking Your Investments?**

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#### How Did You Do Over The Past Year?

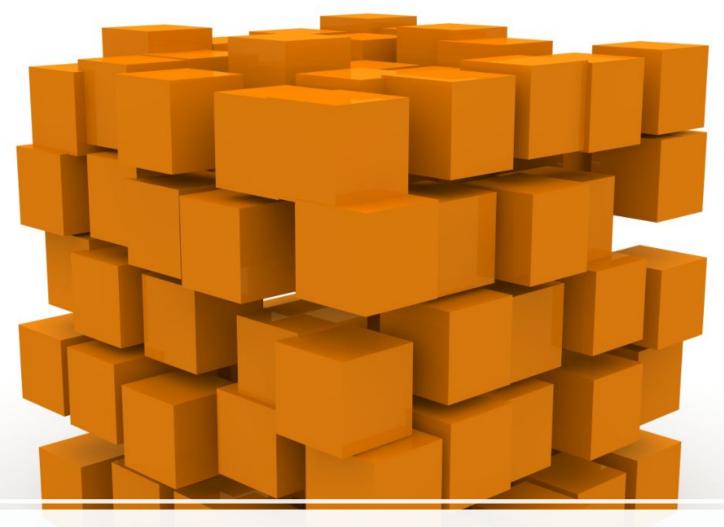
### GOAL ACHIEVED

Are You On Track To Meet Your Three-Year Goal?





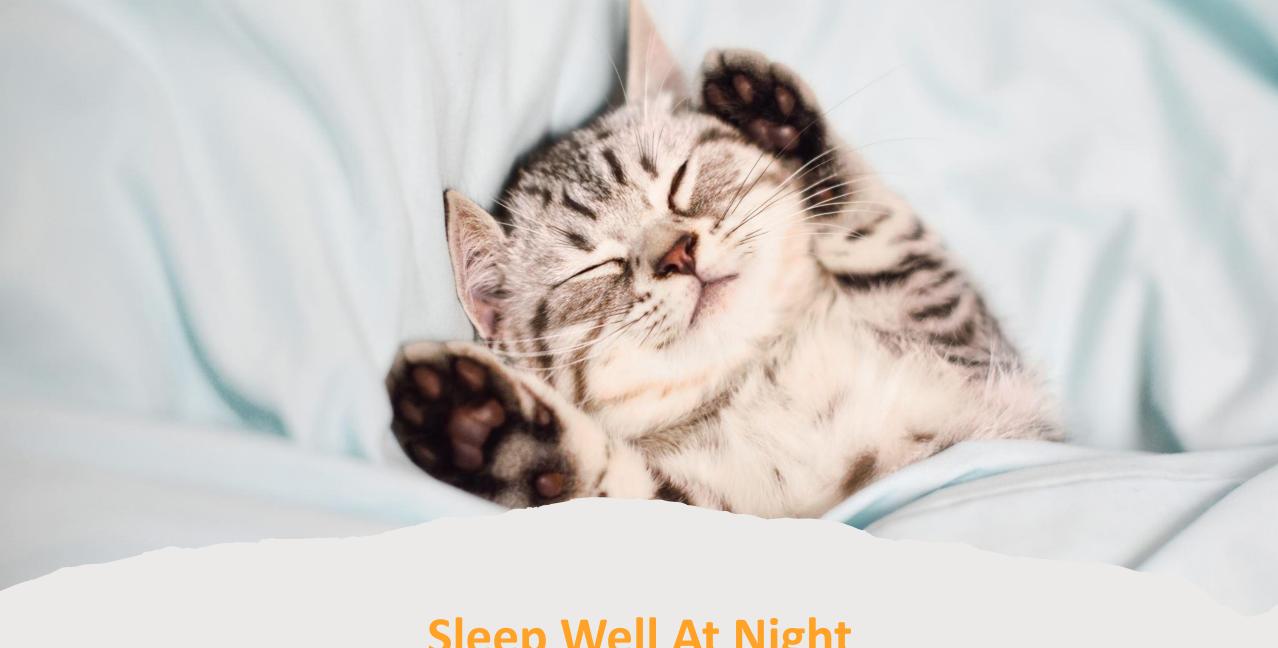
What Is Your Risk
Tolerance?



**Build Your Velocity Matrix** 







**Sleep Well At Night** 

# Who's Ready for the Hot Seat?





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800.276.0690

Email:

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