## Finding Your Growth Lane

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## And Sleeping Well At Night

## About Ami

- Founder \& CEO of MultiFunding LLC
- Proud EO Member: Philly Learning Chair
- Inc. Columnist
- Featured in WSJ, New York Times, \& Fox
- Advised the White House, Federal Reserve and Treasury on business credit matters
- Author of The Growth Dilemma and Amisights


# Building A Business Requires Constant Decisions About What Small And Big Investments To Make 




## And A <br> Goal

What is your goal for your business 3 years from now?

## What Investments Are Required

 To Make Your Goal?
## Food For Thought

$$
\begin{aligned}
& \text { Are You Making Them Fast } \\
& \text { Enough? }
\end{aligned}
$$

Do You Have The Right Capital Structure To Support Your Plans?

## Step Two

LOOKING IN THE REAR-VIEW MIRROR

# What Investments Did You <br> Make In Your Business In The Last 12 Months? 

## What have you invested in over the last 12 months?

New...
A. People
B. Marketing
C. Equipment
D. Products
E. Real Estate
F. Other

## Investment Categories

## Measurable:

- Direct Mail Campaign
- New Sales People
- New Equipment
- New Location

More Intangible

- Branding
- Employee Training
- New CRM Sysyem



## Look At Your Financial Statements Differently

## We Spend Money On 3 Things

Variable Expenses
Necessary but not Consistent

- Expenses tied to products or services sold (COGS)
- Commissions


## Operating Expenses <br> Investment Expenses

Necessary to Keep the Business Running

- Rent/Utilities
- Payroll
- Insurance
- Supplies \& Materials


## Gambles you take to

Try and Grow your Business

- Tried out a new PR Firm
- Rolled out a new Education Platform
- Ramped up online Marketing presence
- Depends on Industry


## Step One

TAG All Non-Essential
Expenses As INVESTMENT
Expenses
(Precision Not Critical)


## Looking In The Rear-View Mirror

VARIABLE EXPENSES \$436,000

OPERATING EXPENSES \$806,000

INVESTMENT EXPENSES
\$300,000

# If I Wasn't Investing "In" My Business-I Would Have An Extra \$300K In My Pocket 

Conservative
A.

Aggressive

B.

5\%-20\%
20\% - 100\%

3 Personas Based On What Percentage You Spend On Investments

## Step 3: <br> Tracking



## Can You Tell Me How

 You Are Tracking The 3 Biggest Investments You Made Last Year?
## Can You DO A Stmilar Analysis Of Your Business Investments?

| Investment | Cost | Measurable | Am I happy I did it? |
| :---: | :---: | :---: | :---: |
| Online Training Platform | $\$ 9,000$ | Yes | Yes |
| Website | $\$ 19,000$ | No | Yes |
| Tableau | $\$ 20,000$ | No | Yes |
| New Processors | $\$ 22,000$ | Yes | Yes |
| Online Marketing | $\$ 25,000$ | Yes | No |
| P.R. | $\$ 38,000$ | No | No |
| Sponsorships | $\$ 58,000$ | Yes | Yes |
| New Lender Relationship | $\$ 109,000$ | Yes | Too Early to Tell |

## You Hired A

 New Marketing Lead This Year To Gain Exposure And Bring In New Leads
## Set A Timeline

4


- How long do you think it will take to see a return on investment?
- 1 year
- Have monthly or quarterly check-ins
- After that time, evaluate if you should continue with this investment, or learn from it and move on (Kill or Double Down)


## Some Investments Won't Have An ROI And That's OK





## Judge The Risk Of Not Making That Investment

If I don't update my website, then...



Thinking about the biggest investment you made this past year, would you do it again?

If not, what have you learned?

Can you think of an investment that was a disaster?


## If Not, Are You Being Too Conservative?

# Do You Think You Will Meet Your 

 3-Year Goal If You Continue Investing The Same Way As You Did Last Year? A. Yes B. No

Step 5: Stretching Your Limits


What is your Risk Tolerance?

## The Best Time To Speed

 Up Growth Is After We Have Figured Out TheThrow Fuel On Your Fire

What's Restricting Your Company's Growth?

What Investments Are Required For You To Push Past Those Restraints And Meet Your Goal?

To get more sales I need to:
1.
2.
3.

To add more capacity I need to:
1.
2.
3.


Why aren't you already doing that?

## Velocity Matrix

|  | 1 X Plan | 3 X Plan | 2 X Plan |
| ---: | :---: | :---: | :---: |
| Three Year Goal: Top Line |  |  |  |
| Three Year Goal: Bottom LIne |  |  |  |
| Business Value |  |  |  |
| Investment Spend | Same As Last Year | $3 \times$ Last Year | $2 \times$ Last Year |
| Financing |  |  |  |
| Cost |  |  |  |

##  <br> Case 1: DIY KickStart Marketing

A marketing company had \$4M in sales the last 12 months

The owner's profit was \$400K

Over the last 12 months, \$300K was invested back into the business using cash flow

Their current goal is to be a \$6M business in 3 years with $\$ 600 \mathrm{~K}$ of profit
(Which would make their business worth \$2.4M at a 4X multiple)

## Plan 1X: Stay With The Same Allocation

## Investments with $\$ 300 \mathrm{~K}$

- Hire a New Senior Vice President of Account Management - \$175K
- Invest in one new Sales-Person - $\$ 75 \mathrm{~K}$
- Move into a new office - \$50K


## Same Investment Spend As Last Year

| Three Year Goal: Top |  |
| ---: | ---: |
| Line | $\$ 6 \mathrm{M}$ |
| Three Year Goal: | $\$ 600 \mathrm{~K}$ |
| Bottom LIne |  |
| Business Value | $\$ 2.4 \mathrm{M}$ |
| Investment Spend | $\$ 300 \mathrm{~K}$ |
| Financing |  |
| Cost |  |

## Let's Push your Boundaries

Plan 3X: What If You Tripled your Desired Future Investments?



## Investments With \$900K

Beef up the shopping list
-New Senior Vice President - \$300K
-Two new sales representatives - $\$ 150 \mathrm{~K}$
-New Chief Operations Officer - \$250K
-Two more junior account managers - \$200K

## Triple Investment Spend Of Last Year

1 X Plan 3 X Plan $2 \times$ Plan

Three Year Goal: Top Line

Three Year Goal: Bottom LIne

Business Value Investment Spend

Financing

## Now Prioritize Your

 InvestmentsInvestments
With \$600K

- New COO- $\$ 250 \mathrm{~K}$
$\bullet$ Two New Sales Representatives - $\$ 150 \mathrm{~K}$
-Two More Junior Account Managers - \$200K


## Double Investment Spend Of Last Year

Three Year Goal: Top Line

Three Year Goal: Bottom LIne Business Value Investment Spend

Financing

1 X Plan 3 X Plan 2 X Plan \$6M \$10M \$1M
\$4M
\$900K
\$8M
\$800K
\$3.2M \$600K

Cost


Step 6: Financing


How have you paid for most of your investments in the past?

## A. CASH FLOW

## B. LOAN

## C. EQUITY INJECTION

D. OTHER


## Can cash flow

 alone provide the capital needed to make these investments and grow your business?
## Do you know

 all your options?What other options are out there for your future investments?

## Know All Your Options

| Debt | Equity | Cash Flow |
| :---: | :---: | :---: |
| - SBA Loan | • Partner | • Line of |
| - Bank Loan <br> - Mezzanine <br> Debt | • Investor | Credit |

## KickStart Marketing

- $\$ 300 \mathrm{~K}$ investment could be sustained through cash flow
- $\$ 600 \mathrm{~K}$ investment level can be funded with cash flow and a $\$ 300 \mathrm{~K}$ 10 year SBA loan at $6 \%$ interest with a monthly payment of $\$ 3,109$ and no lien on house
- $\$ 900 \mathrm{~K}$ investment level could be funded with cash flow a $\$ 600 \mathrm{~K}$ 10 -year SBA loan at $6 \%$ interest with a monthly payment of $\$ 6,218$, a lien or house or
- Equity investor willing to put in \$600K for 20\%


## Double Investment Spend Of Last Year

Three Year Goal: Top

| 1 X Plan | 3 X Plan | 2 X Plan |
| :---: | :---: | :---: |
| \$6M | $\$ 10 \mathrm{M}$ | $\$ 8 \mathrm{M}$ |
|  |  |  |
| $\$ 600 \mathrm{~K}$ | $\$ 1 \mathrm{M}$ | $\$ 800 \mathrm{~K}$ |
| \$2.4M | $\$ 4 \mathrm{M}$ | $\$ 3.2 \mathrm{M}$ |
| \$300K | $\$ 900 \mathrm{~K}$ | $\$ 600 \mathrm{~K}$ |
| Cash Flow | SBA or Equity | SBA |
|  | $\$ 6,218$ or $20 \%$ | $\$ 3,109$ |

Three Year Goal: Bottom LIne Business Value Investment Spend Financing Monthly Cost

## Don't make a Decision without Knowing the Numbers

| Finatisigo opious | Cash fow |  | Lineot creatit | sealcan | Bamkloan | amine oist |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
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## 1. The SBA lends money.

NO: The SBA is a government guarantee program
The guarantees the SBA makes incentivize banks to make riskier loans they otherwise would not make.

Example: For a loan with an SBA guarantee of $75 \%$, the bank would be able to collect $75 \%$ of the loan from the SBA, if the borrower were to default.

## Three Common SBA Myths

2. The SBA is only for mom and pop shops

- \$5M for partner buyouts, working capital, \& acquisitions
- $\$ 12.8 \mathrm{M}$ for real estate/equipment (504's)

3. I'm not qualified for an SBA loan according to my bank

- Over 2,200 banks and non-bank lenders work with the SBA


## Common Uses of an SBA Loan

- Buy out a Partner or Acquire a Business
- Expansion / Growth Capital
- Refinance Debt
- Start a Business / Buy a Franchise
- Finance Equipment Purchases
- Buy, Refinance or Construct an Owner-Occupied Building



## Strategic Messaging Firm



- Consulting/Training for growing businesses
- In 2020, business model shifted due to COVID
- Leveraged a\$350K loan we helped them get to hire more people for their consulting business
- Hired
- Design Lead for new client offering
- Director of Business Operations to strengthen business strategy
- Director of Stratesic Communications to strengthen consulting service
- Grew average deal size by $2.5 x$
- Grew revenue by $36 \%$ and increased net margins from $2 \%$ to $20 \%$

Growth with Capital Injection


## Second \$350K Loan

- Expand marketing efforts
- Website, Hiring, Lead Generation, \& Content
- Hiring
- Marketing Lead - Build new website, sales \& marketing funnel
- Head of Client Operations - Boost sales, integrated client solutions
- Engagement Lead-expand capacity to manage more engagements simultaneously
- New website and lead generation program to raise sales pipeline value from $\$ 3 \mathrm{M}$ to $\mathbf{\$ 6 M}$, and increase sales calls from $3 x /$ week to $6 x /$ week

RISK
REWARD

## Trade Off Between Option One And Three

## Trade Off Between Option One And Two

Is it worth the risk of a monthly payment of $\$ 6,208$ a month for 10 years and a lien on your house to potentially increase the value of your business by \$1.6M?

## OR

Is it worth to sell $20 \%$ of your company to potentially increase the value by $\$ 1.6 \mathrm{M}$ ?

Beware
The Shark
Tank Myth
Sink or Swim.


## Which Plan Would You Choose?

| A. | B. C. D. |  |  |
| :---: | :---: | :---: | :---: |
| 1X Cash Flow Plan - \$300 Investment | 3X SBA Plan \$900K Investment | 2X SBA Plan \$600K Investment | 3X Equity Plan \$900K Investment |
| Comfortable because no debt or equity, but you're restricting cash flow (Cash is King) and possibly holding your growth back. | Cash flow \& a \$600K 10 yr SBA loan at 6\%. <br> Monthly payment of $\$ 6,218$, have to be able to stomach. Lien on your house, too risky for some. | Cash flow \& a \$300K 10 yr SBA loan at 6\%. <br> Monthly payment of $\mathbf{\$ 3 , 1 0 9}$, have to be able to stomach. <br> No lien on house. | Equity Investor $\$ 600 \mathrm{~K}$ for $20 \%$, no debt or liens but sacrificing control and future profits. |

## Let's Review



What Is Your Goal Three Years From Now?


## What Investments Did You Make In The Last 12 Months?

## Are You Conservative, Measured Or Aggressive?



VLSH Wilshire 5000 Composite Index (full-cap) INDX

- Stock Charts com
ay-2021 Open 43513.76 High 43732.02 Low 43168.90 Close 43723.92 Volume 12.6 Chg $+210.16(+0.48 \%)=$
ay-2021
Open 43513.76 High 43732.02 Low 43168.90 Close 43723.92 Volume 12.8 日 Chg $+210.18(+0.482)$ )
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20B


How Are You Tracking Your Investments?


## How Did You Do Over The Past Year?

## GOAL ACHIEVED

## $0 \% ~ 1000000000001000000$

Are You On Track To Meet Your Three-Year Goal?


## What Is Your Risk

 Tolerance?

Build Your Velocity Matrix


Evaluate the Risk and Return

## Pick Your Lane



Sleep Well At Night

Who's Ready for the Hot Seat?



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